

Huddle #3 Notes

1. How do we know that hand hygiene practices are being followed consistently across the organization?

At the Adult Day Program, clients hands are sanitized when they arrive at the program as well as throughout the day including after coffee, lunch, programs, and using the bathroom. Hand hygiene audits are also done at the Adult Day Program with staff. Feedback from these audits are shared with staff for continuous learning. Annual reviews are done at the Adult Day Program where key policies and procedures are reviewed, including hand hygiene practices. Annual surveys are done with staff to get feedback on hand hygiene practices and improvements that can be made to supplies, policies, and procedures. Survey data is used to make improvements to our Hand Hygiene Strategy yearly, which governs the ways we ensure optimal hand hygiene among our team members, including staff and volunteers. Feedback about team member hand hygiene practices is also received from clients and is used to make improvements, such as offering re-education and reminders to team members where appropriate.

2. What resources or supports are available to help you follow infection prevention and control practices in your role?

Our IPAC policy is available on CareNet, along with other resources and guidelines to support staff in preventing the spread of infection, such as our Guidelines for Respiratory Illness and Infectious Diseases. We also have an IPAC committee with representation from various programs and services. Any information and feedback received at this committee is shared with appropriate staff and teams during regular meetings. At the Adult Day Program, Madeline sits on an IPAC committee with other service providers in the GTA and receives updates related to infection prevention best practice. The Adult Day Program also has an IPAC consultant who serves as a subject matter expert and is able to provide guidance on processes and procedures related to IPAC.

3. Can you describe a recent infection prevention and control improvement or initiative and how it has impacted your practice?

Our system has recently been updated to provide PSWs with better line of sight into the Personal Protective Equipment they must wear following the results of the Acute Infectious Disease (AID) Screener they complete prior to each client visit. During flu season, the Client Services team has started sending out all calls to PSWs with IPAC resources which has helped with increasing awareness of appropriate protocols and procedures. At the Adult Day Program, masking has continued during flu season which has helped with the

spread of infection. Spot checks are also conducted during PSW visits regarding IPAC practices and feedback is shared with the individual for continuous learning.